



Comprehensive & Interactive Utilities

- **24 HOUR ONLINE CLIENT ACCESS**
Online account management systems allow clients to view and update account notes in real time directly from any computer.
- **CUSTOMIZED REPORTING**
In addition to extensive standard reports, Client Center allows the creation of customized reports.
- **PATIENT ACCESS**
The Patient Portal allows patients to view current accounts, make payments and more.
- **TRAINING AND SUPPORT**
Staff provides training over the phone, online, or at your place of business at no cost. HealthFirst provides ongoing support and custom development for all clients.
- **SECURITY AND PRIVACY**
All systems and processes are fully HIPAA compliant. Online services are protected by SSL encryption which also provides a secure communication feature.

Upfront Funding & Self-pay Solutions

Health First Financial (HFF) specializes in flexible, convenient, cost saving financing and outsourcing programs designed for healthcare providers and their patients. By offering alternatives to traditional financing and outsourcing options, HFF is able to partner and assist with healthcare organizations at any point in the account life cycle.

HFF's services range from extended business office operations, to a gamut of upfront funded, patient financing options. HFF takes pride in having the ability to completely customize programs to create a plan that best suits the needs of any facility. HFF has the infrastructure needed to synch up with any business. HFF's longevity is a testament to experience and in HFF's capacity to build successful and enduring business relationships.

HFF currently offers three provider oriented and patient-friendly programs:

HealthFirst Receivable Outsourcing (HeRO) provides patient account management, outsourcing and complete account follow-up services

HealthFirst Lending (HFL) provides 100% direct to provider funding for self-pay account balances in addition to facilitating all subsequent billing and account communication. Available 0% int.

HealthFirst Solutions (HFS) is a medical financing card for self-pay medical balances. Extended payment terms at 0% (with interest option) create alternatives for patients and providers when they need them most.

Contact us today to learn how HealthFirst Financial can help your business excel.